

Emergency Information

In any emergency situation, information is one of the most valuable resources. ExxonMobil Pipeline Company works hard to ensure that we have systems in place that provide you with the information you will need in the event of an emergency.

Our Sorrento hydrocarbon storage facility has alarm systems that will sound to alert employees and the public of an incident. If the potential for off-site impacts exist, the facilities will immediately make the following notifications:



- Local Sheriff
- 911
- Ascension Local Emergency Planning Committee (LEPC)
- Louisiana State Police, Office of Hazardous Materials

Citizens will receive specific evacuation or shelter-in-place instructions from public safety officials.

Please note that the Community Siren Emergency Alerting System is tested each Monday at 12 noon. If you hear the sirens at any other time, stay calm and shelter-in-place. For more information about the alert siren and shelter-in-place, check out www.ascension-caer.org.

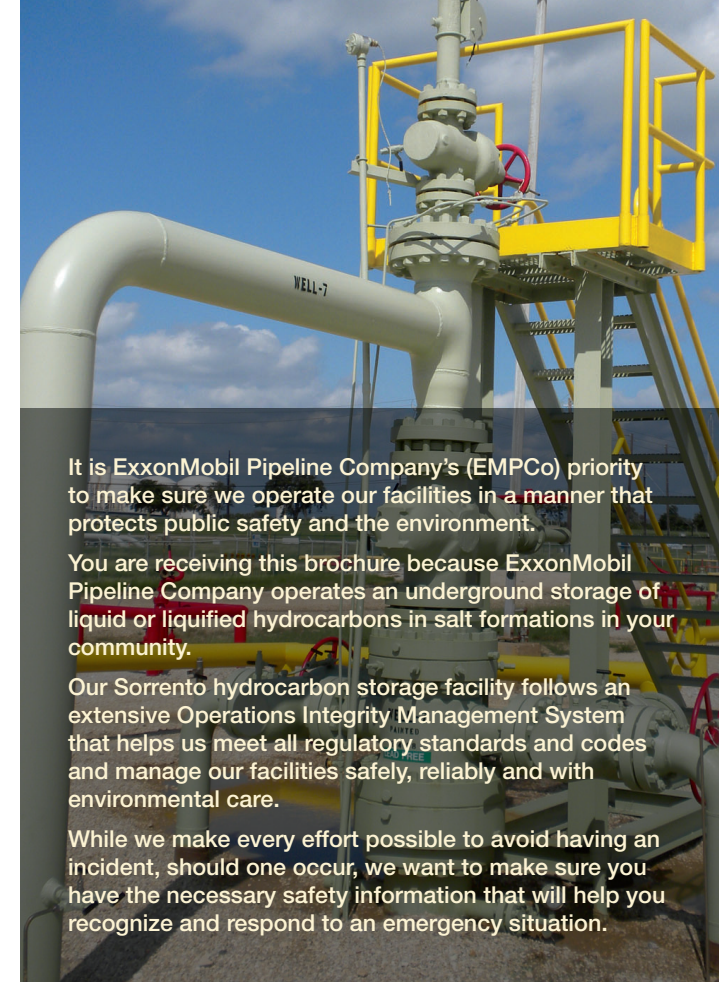
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PO Box 9123
Wichita, KS 67277



Working together to keep our communities safe



It is ExxonMobil Pipeline Company's (EMPCo) priority to make sure we operate our facilities in a manner that protects public safety and the environment.

You are receiving this brochure because ExxonMobil Pipeline Company operates an underground storage of liquid or liquified hydrocarbons in salt formations in your community.

Our Sorrento hydrocarbon storage facility follows an extensive Operations Integrity Management System that helps us meet all regulatory standards and codes and manage our facilities safely, reliably and with environmental care.

While we make every effort possible to avoid having an incident, should one occur, we want to make sure you have the necessary safety information that will help you recognize and respond to an emergency situation.

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Sorrento 2019

How to Recognize a Hydrocarbon Release:

Many of the hydrocarbon products stored or otherwise handled at Sorrento do not have a “detectable odor or smell.” Unlike the natural gas or LP gas you consume in your home, our products are not odorized. Detectable signs of a leak include:

- A blowing or hissing sound;
- Dust blowing from a hole in the ground;
- Continued bubbling in wet or flooded areas;
- Patches of dead vegetation (grass, bushes, trees, etc.);
- Areas of abnormally hard or dry soil (discolored, cracked or “different looking”);
- Vapors or “clouds” that look like ground fog (gases are heavier than air, and they hug the ground);
- Fire burning on or above the ground

If you observe any of the situations above, please call 911.



**For emergencies call us at
1-800-537-5200**

What To Do During an Emergency:

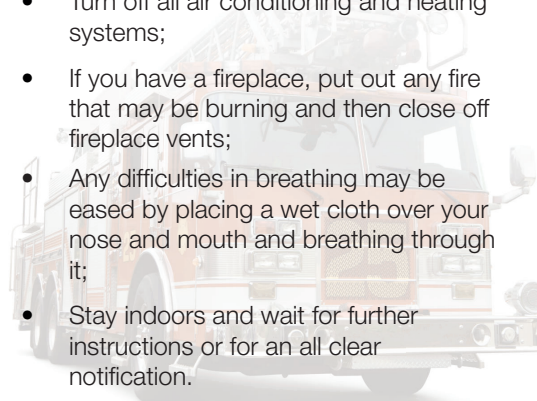
- Stay calm;
- Go inside;
- Turn on the radio or TV for more information;
- Follow official directions--i.e. shelter-in-place or evacuate (additional information is provided below);
- Keep phone calls to a minimum.

During an Emergency:

- Do not go to the scene of the emergency;
- It is advised that you do not go to your child’s school. The school’s faculty, staff and facility administrators are trained and prepared to care for your child/children.

If Instructed to Shelter-in-Place:

- Go quickly inside the nearest building (do not try to make it home if you are not there);
- Close all outside windows and doors;
- Turn off all air conditioning and heating systems;
- If you have a fireplace, put out any fire that may be burning and then close off fireplace vents;
- Any difficulties in breathing may be eased by placing a wet cloth over your nose and mouth and breathing through it;
- Stay indoors and wait for further instructions or for an all clear notification.



If Asked to Evacuate:

- If practical, extinguish all pilot lights and any other types of ignition sources;
- Follow official instructions.

If in Your Car:

- Do not drive through vapor clouds;
- Do not use cell phones or other equipment that might provide an ignition source. Please do not restart your engine since that is an ignition source;
- Seek shelter.

Your safety during an emergency situation is of the utmost importance to ExxonMobil Pipeline Company. Should you have any questions regarding the information contained in this brochure, please contact us at:

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ExxonMobil Pipeline Company

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